

BABU BONGA

Contact

Address

I card abu Dhabi

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Email

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Additional Skills

Excellent verbal and written communication skills.
Strong problem-solving and conflict resolution abilities.
Proficient in using CRM software and Microsoft Office Suite.
Ability to multitask and manage time effectively.
Strong interpersonal skills and a positive attitude.

Professional Summary

Experienced and dedicated Customer Service professional with over one years of experience in providing exceptional customer support in various industries. Proficient in handling customer inquiries, resolving complaints, and fostering positive relationships to ensure customer satisfaction and loyalty. Adept at using CRM software and other technological tools to streamline operations and improve service delivery. Possesses strong communication skills, a problem-solving mindset, and a commitment to delivering top-notch service in fast-paced environments.

Work Experience

Delhi Gurgaon Customer Service Roles	05/2021-04/2022
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Education

Tinsukia (DST) Assam India High school passed, 12th	01/2019-02/2020
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Languages

English, Hindi, nepali, Telugu, Assamese	— B2
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